



(Core-1, SCOPE Complex, 7, Institutional Area, Lodi Road)
New Delhi – 110 003 (India)

Ref No: MMTC/CO/e-proc/2016/1304 dated 07.09.2016

Corrigendum No. I dated 23.09.2016

to

Request for Proposal (RFP)

for

“Procurement of software/platform for setting up of MMTC e-
Procurement portal in Application Service Provider (ASP)
mode for offering electronic tendering services”

In reference to Tender Reference No: MMTC/CO/e-proc/2016/1304 dated 07.09.2016 and the pre-bid meeting held on 20.09.2016 at MMTC Corporate Office, New Delhi, MMTC received number of queries from prospective bidders in reference to the above mentioned RFP. MMTC has considered all such queries and such queries have been addressed in following manner:

Annexure “A”: Clarifications/Amendments/Reply with respect to certain queries.
The changes in bid submission/pre-qualification opening date and time as follows:

2.0 CRITICAL INFORMATION

S.NO.	Description	Detailed Information
10	Last date and time for submission of bids	07 th Oct 2016 Friday at 1300Hrs
11	Pre-qualification bid opening	07 th Oct 2016 Friday at 1500Hrs

This Corrigendum will become an integral part of the above mentioned RFP. All other terms and conditions of the RFP remain unchanged.

RFP document and corrigendum no. I is issued/published on www.mmtclimited.com & www.eprocure.gov.in for download.

Serial Nos	Query No.	RFP Reference(s) (section number / page)	Page No.	Content of RFP requiring clarification	Recommended Changes As Desired By Prospective Bidder	MMTC's Reply / Amendment / Clarification
		DATED:23.09.2016		Tender Ref : MMTC/CO/e-proc/2016/1304/ Dated 07.09.2016		Annexure-A to Corrigendum No- I
(I) Antares Systems Limited, Bangalore						
1	1	Clause 5.1	17	MMTC is looking for a service provider who has e-tendering/e-procurement software as per RFP. MMTC shall procure the offered electronic tender services software/platform with valid OEM/OSM license from the service provider initially for a period of two years from the date of Go-Live. This contract shall be extendable for another three years on Year-on-Year basis at the sole option of MMTC on same terms and conditions of the contract.	Does this mean MMTC will "temporarily purchase" the software valid for 3-5 years? Will MMTC transfer the ownership of the software back to the winning bidder along with source code? Pl clarify.	As per RFP. Clause no 10.3.12/ Pg 29 clarifies.
2	2	Clause 8.1.1	22	8.1.1 The responsibility of the supplier (Bidders) is to supply e-procurement application, commissioning of the same on MMTC's owned/hired DC (Datacenter) & DRS (Disaster Recovery Site) over cloud environment.	Who will be responsible for system software (DB, anti virus, WS etc...) implementation? Who will manage system software during operational period?	As per RFP. MMTC will be responsible for DC/DR Infrastructure related software.
3	3	Clause 8.1.5	22	8.1.5 The supplier shall be responsible to get STQC certification done for above e-Portal Setup.	STQC is 4 layer certification involving IT infrastructure components like Firewall, NTP, app log shipping, 2FA authentication, DB logging etc... Who will be responsible for this?	As per RFP. Clause no 10.3.10-11/ Pg 28. clarifies.
4	4	Clause 10.3.6	28	10.3.6 For setting Help desk at CO Delhi	Our assumption is that bidder will help MMTC in setting up Help Desk but it will be owned and operated by MMTC. Pl clarify.	As per RFP. Clause no 10.3.3,6,8 clarifies.
5	5	Part B, Clause 2.4.b	47	b. MMTC, if it desires so, may continue with the existing vendor on same terms and conditions for the extended term of another three years which will be renewed on year-on-year basis.	Vendor should have an option to turned down the extension period	As per RFP.
6	6	Part B, Clause 3.3.4, SI # 4	50	c. The bidder's (prime) development unit should have certification of CMMi Level 3 as on bid submission date.	along with ISO 9000/27001 certification should be sufficientThere are very few private companies having CMM level 3 certification. Also, STQC auditing is stringent about proper development standards and quality levels. We believe STQC to address your concerns. Hence, we request you to relax	As per RFP.
7	7	Clause 8.3.5	24	8.3.5 Accompanying MMTC' marketing personnel for important presentations as agreed in MSA agreement between MMTC and Service Provider.	Pl elaborate on vendor's roles & responsibilities	As per RFP.
8	8	Clause 8.3.6	24	8.3.6 To supplement MMTC' technical-support and training staff, by providing technical support personnel/ trainers to MMTC as agreed in MSA agreement between MMTC and Service Provider.	Pl elaborate on vendor's roles & responsibilities	As per RFP.
9	9	Clause 2.2, Point #4	15	Performance Guarantee Value (in Rupees) -- Twenty (20) percent (%) of the contract value of Phase-I of project	GFR guidelines stipulates max of 10% of contract value. We request you to reduce this %.	As per RFP.

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10	10	Clause 5.6	17	5.6 The purpose of this document is to invite bidders to submit proposal to MMTC for "Procurement of software/platform for setting up of MMTC e-Procurement portal in Application Service Provider (ASP) mode for offering electronic tendering services" for commercial usage for MMTC and its clients using/offering Electronic Tendering services (e-tender, e-auction - forward and reverse) to a large number of buyer organizations and a global base of supplier organizations.	Since MMTC would be providing e-procurement services using this platform to various organizations what happens if there is a conflict wherein vendor is also e-procurement service provider for some of those organizations? Pl clarify.	No restriction for participation independently.
11	11	Annexure B6	80	Project Manager for Half Day and Technical Person for Full Day (One Each)	It will be very difficult to depute Project manager to MMTC only for Half Day, since you are also asking to depute a dedicated personnel to MMTC, hence if depute Project manager as dedicated to MMTC the second half of the project manager will be without work for him which will be loss to the company. However what will be case if his not clear that when should a project manager should be available at MMTC is it First Half of the day or second half of the day? Pls. clarify	One (1) Project Manager to be deployed on part time basis. Other terms and conditions of RFP remains unaltered.
12	12	Clause 10.3.4	28	Integration of Payment gateways as required by MMTC	Our solution has already been integrated with major banks, shall we propose the same or is MMTC expecting us to integrate with their banker, if so pls. specify with which banker the system has to be integrated for payment gateway.	As per RFP. It is clarified that solution should interface with MMTC bank for which technical; support mandated by bank has to be provided by service provider.
13	13	Clause 10.3.9	28	Onsite technical officials(s) for handling /coordinating to resolve various issues for operating e-poral by MMTC's officials (Administrator & Users) and other end user(buyers & Bidders)	This clause is not very clear in understanding. Pls. elaborate and clarify what is our role with respect to this clause?	As per RFP.
14	14	Annexure B9 - Commercial Bid	84	SI.1-Eprocurement application software License as per clause 2.1 of part A (project implementation scope)	MMTC is asking us to quote for ONE year which will be applicable for 5 years, here we have been asked by MMTC to add all cost like Manpower, support, STQC certification cost etc. As you are aware that STQC charges are third party cost and who will be responsible if there is drastic escalation of charges for the next four years for certification. Since the proposed software has to be certified every year and the certification validity is only for one year which is given STQC. Also there will be an escalation in the manpower cost in further years . Hence requesting MMTC to separate the	As per RFP.
(II) mJunction services						
15	1	8.1.7 (xxvi & xxvii)	23	xxvi. E-Auction (Reverse / Forward) including ranking of bids and ensuring confidentiality of bidders. xxvii. Negotiate/reverse auction	What is the difference between these 2 clauses?	(i) Certification as per "Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate Department of Information Technology, Ministry of Communication and
16	2	8.1.7 (xxvi & xxvii)	23	xxvi. E-Auction (Reverse / Forward) including ranking of bids and ensuring confidentiality of bidders. xxvii. Negotiate/reverse auction	Reverse auction & forward functionality to be in-built in the eprocurement application ?	

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17	3	8.1.7 (xxvi & xxvii)	23	xxvi. E-Auction (Reverse / Forward) including ranking of bids and ensuring confidentiality of bidders. xxvii. Negotiate/reverse auction	Reverse Auction & Forward Auction as a separate service for their clients or as a platform?	Information Technology, New Delhi." (ii) Features of Auctions to be available as per RFP.
18	4	8.1.7 (xxvi & xxvii)	23	xxvi. E-Auction (Reverse / Forward) including ranking of bids and ensuring confidentiality of bidders. xxvii. Negotiate/reverse auction	Reverse/Forward Auction platform also to be certified by STQC if the same is not integrated with EPS?	
19	5	9.1	25	9.1 The ready-to-use software has to be fully in-line with "Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate Department of Information Technology, Ministry of Communication and Information Technology, New Delhi", in letter and spirit, and should have been audited/ certified by STQC for compliance with these guidelines before the time of bidding. Over and above this, if any minor changes are required in the software, these will be within the ambit of the DeitY Guidelines, CVC Circulars, Finance Ministry Guidelines, any other Government of India regulatory requirements.	Understood that Only eprocurement application developed for MMTC would be STQC certified . What will happen to the certification of the eprocurement application catered to the individual clients by MMTC ?	AS per RFP and the STQC certification for e-procurement software/application has to be ensured by the service provider as per STQC "Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate Department of Information Technology, Ministry of Communication and Information Technology, New Delhi."
20	6				Do you require integration provision with your client's legacy/ERP or the application shall be in a stand alone mode?	Not required
21	7	15.1	33	The Vendor would be responsible for ensuring an adequately sized and skilled team during the entire project. Deployment of manpower from Service Provider at MMTC's location at CO Delhi is as given below i One (1) Project Manager on part time basis ii One (1) Technical Specialist/s (IT) on full time basisiii Two (2) Help Desk Assistant on full time basis	Does the Project Manager also has to be stationed at MMTC - Delhi?	Yes.
22	8	8.1.1	24	8.1.1 The responsibility of the supplier (Bidders) is to supply e-procurement application, commissioning of the same on MMTC's owned/hired DC (Datacenter) & DRS (Disaster Recovery Site) over cloud environment.	Solution for MMTC will be hosted on MMTC DC/DR. Pls confirm. Will the application extended to other clients by MMTC, be also hosted on MMTC DC/DR?	As per RFP.
23	9	8.4.7 (ii)	24	i. The application should support use of PKI-based digital signatures (Class-2 or Class-3) issued by all Certifying Authorities (CAs) licensed by the Controller of Certifying Authorities (CCA).	Class 2 is not for e-procurement. Hence it should be only Class 3	As per RFP.
24	10	9.4	25	9.1 EPS would be capable of handling limited tenders, open tenders, global tenders, reverse auction for purchase & forward for sale etc. Software shall support email, SMS, payment gateway and digital certification certified by Indian Certification Authorities (CA).	Who is going to provide the facilities for SMS and Payment gateways?	MMTC will arrange SMS gateway. However integration of SMS gateway responsibility would reside with Service Provider. Also refer reply for query as given at s.no. 12.
25	11	15.1	33	The Vendor would be responsible for ensuring an adequately sized and skilled team during the entire project. Deployment of manpower from Service Provider at MMTC's location at CO Delhi is as given below i One (1) Project Manager on part time basis ii One (1) Technical Specialist/s (IT) on full time basisiii Two (2) Help Desk Assistant on full time basis	Who will be responsible for scaling up of resources which will be required for your increasing clientele?	MMTC.
(III) e-Procurement Technology Limited (ABCP)						

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26	1	8.1.7	22	iv. Tendering process must have the provision for a. Setting of tender policies.	Pls elaborate Point No. a	Pertains to creation/setting of Business rules etc.
27	2	8.1.7	22	Provision of accounting i.e. Provision to configure the policy in this regards.	Please elaborate the given clause	Provision to settle accounts related to client/bidder's subscription, EMD etc
28	3	8.2 E	23	The e-auction (Forward & Reverse) platform should have content management to display the necessary buying/selling details to relevant bidders for maximizing participation.	Please elaborate "Content management" also elaborate "to display the necessary buying/selling details" for above mentioned point	Refers to "Front-end user interface/tool that allows the user, even with a limited expertise, for creation and modification of digital content to abstract away low-level details."
29	4	9	25	The system would be hosted on cloud hosting model.	As per the RFP, system should be hosted on cloud environment and it should be certified with STQC, both requirements contradicts to each other as, As per the CVC guideline Service Provider is not allowed to host e-Procurement Application on any third party cloud environment.	As per RFP & Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate Department of Information Technology, Ministry of Communication and Information Technology, New Delhi."
30	5	3.3	49	Financial Stability : Bidder should have an annual average turnover equal to or more than INR five (5) crore of the last three financial years (2015-16, 2014-15, 2013-14), this should be from e-Procurement software business.	Will Unaudited statements of Financial Year 2015-16 suffice the requirement as Audited Statements will be available after September 2016 OR Service Provider needs to submit Asudited Statement of 2012-13.	As per RFP.
(IV) ElectronicTender.com (India) Pvt. Ltd.						
31	1	Pre Qualification/3.3.4/Financial Stability (2)	49	Financial Stability Bidder should have an annual average turnover equal to or more than INR five (5) crore of the last three financial years (2015-16, 2014-15, 2013-14), this should be from e-Procurement software business.	Bidder should have an annual average turnover equal to or more than INR One (1) crore of the last three financial years (2015-16, 2014-15, 2013-14), this should be from e-Procurement software business.	As per RFP.
32	2	Pre Qualification/3.3.4/Project Experience (3)	49	a. Bidder should have successfully completed e-procurement implementation in ASP mode in India for at least five (5) organizations (Central /State Government/ Central Public Sector Enterprises (CPSE) entities in India) during last three (3) years E-Procurement software implemented at the above organizations should have at least implemented the following modules: e-procurement/ e-Tendering , e-auction - The projects should be completed as on date of submission of tender response	a. The applicant/ bidder should have experience of working with at least one other e-Procurement/ e-Tendering/ e-Auction Govt. of India/ PSU Service provider on the same model (where the portal is physically controlled and managed by the Service Provider and not by the software licensor) for at least the last 3 years. Further the Service Provider should be using that version of the software of the licensor during this period which was certified by STQC for compliance with DeitY's e-Procurement Guidelines dated 31st August 2011.	As per RFP.
			49	b. The STQC certified software being given to MMTC should have been used for processing an average no. of at least 2000 e-Tenders and 500 e-Auction per year for the last three (3) years.	b. The offered software with the required functionality for 'sealed-bid tendering' should be in use for successfully providing e-Procurement/ e-Tendering services to at least ten Government organizations and/ or PSUs in India from a single instance of the STQC certified (Against DeitY's e-Procurement Guidelines dtd 31/08/2011) e-Tendering portal (As required in MMTC's RFP).	As per RFP.
33	3	Pre Qualification/3.3.4/Certification (4)	49	c. The bidder's (prime) development unit should have certification of CMMi Level 3 as on bid submission date.	It is suggested that this clause may be amended keeping in view the above, and the requirement of certification should be -- ISO 9001:2008 and ISO 27001:2005 certification or equivalent.	As per RFP.

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34	4	INTERPRETATION/3.11	16	3.11 "Stabilization period" – The system will be under the stabilization period during which the following tasks/activities have to be accomplished satisfactorily which includes Configuration of Hardware, Installation of O/S & anti-virus, Installation and commissioning of e-Procurement Software on cloud/data center, certification, if any, by the hosting/user agency/STQC, Training & Acceptance, Start of usage of e-portal for internal usage for hosting tenders/e-auction for use in MMTC etc.	It is assumed that these activities will be carried out by MMTC personnel along with assistance from the software licensor, only if required and where relevant.	As per RFP.
35	5	Function Coverage/6.2.7	20	6.2.6 The e-Procurement application shall be a n-tiered (3 or more) architecture with Web, Application and Database Server & offers a superior level of security with Secure Socket Layer (SSL) encryption, strong authentication with digital certificates and speed to conduct real time bidding over the Internet.	Amendment Requested: The above mentioned requirement should be removed and a software duly certified by STQC for full compliance with DeitY's e-Procurement Guidelines dtd 31/08/2011 should be accepted, as far as this requirement is concerned.	As per RFP.
		Annexure A2 /32	38	Point No.32 - The e-Portal application should be an n-tiered architecture. Web application and Database Servers offers a superior level of security with Secure Socket Layer (SSL) encryption, Strong authentication with DC (Digital Certificates) and Speed to conduct real time bidding over internet.		As per RFP.
36	6	6.3.2	20	6.3.1 Facility for User Authentication & Role based access control. The user ID and Password policy should be same as of a Certifying Authority.	Point not clear. Pls elaborate	As per RFP.
37	7	8.1.4	22	8.1.4 To setup Help Desk for guiding the usage of e-Procurement portal across MMTC locations.	This should be the role of MMTC as an ASP.	As per RFP. Clause no 10.3.3 & 6.8 clarifies.
38	8	8.1.5	22	8.1.5 The supplier shall be responsible to get STQC certification done for above e-Portal Setup.	The supplier should be responsible only for the software solution portion. For the overall portal, including Hardware/Network etc., the responsibility will be that of MMTC.	As per RFP. Clause no 10.3.10-11/ Pg 28. clarifies.
39	9	11.1.1	29	11.1.1 The supply of licenses should include at least following to meet all the requirements of MMTC as outlined in this document - 11.1.3a Application(s) that meet functional and technical requirements outlined in this document. 11.1.3b Reporting tool for defining reporting formats and generation / distribution of reports 11.1.3c Tools for deployment, testing, management of application(s) 11.1.3d Interface / integrate with the available database, if feasible 11.1.3e Interface / integration tools that are required for normal operations of the application(s) 11.1.3f Any other software / tool that is required for installation of e-procurement application and / or successful operation of the e-procurement application on the proposed hardware	The role of the software should be limited to only the relevant requirements. Further, a ready to use software will have its own framework of reports, which can be checked and confirmed by MMTC before order finalization.	As per RFP.
40	10	11.1.3	29	Supply of manuals for all the proposed applications	Please confirm that the Ready-to-use software which is licensed this will not be required as it cannot be given to an ASP who merely has to use the software	As per RFP.
41	11	11.1.4	30	11.1.4a Vendor should establish the Helpdesk at MMTC before the end-users start accessing the system.	This should be role of MMTC as ASP. Bidder will only train MMTC's Personnel	As per RFP.

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42	12	11.1.5	30	Commencement of AMC Support for Twenty four (24) months from the date of Go-Live. 11.1.5a Vendor should provide support for a period of twenty four (24) months through presence of personnel(s) at site, telephonic support and web-based support. The end users should be made aware of the support infrastructure and support access methodology. The post implementation support should be through deployment of support staff that can register and resolve the queries and issues. The support should be provided through helpdesk software which enables. 11.1.5b Registering process queries and end user issues 11.1.5c Marking the issues as Critical, High, Medium and Low. Monitoring the issues as created, resolved, in progress. For each, estimating the time required and reporting the actual time taken for resolution of the issue 11.1.5d Reporting the issues to MMTC Project manager &MMTC management with details of resolved and unresolved issues 11.1.5e It is assumed that during this stage, the entire system would be stabilized at the end of post -implementation support.11.1.5f MMTC's designated e-procurement steering committee would confirm the satisfactory completion of the stabilization period. The committee during review, if it deems fit, can extend the stabilization period.	Need to be reviewed	As per RFP.
43	13	15.1	33	The Vendor would be responsible for ensuring an adequately sized and skilled team during the entire project. Deployment of manpower from Service Provider at MMTC's location at CO Delhi is as given below i One (1) Project Manager on part time basis ii One (1) Technical Specialist/s (IT) on full time basisiii Two (2) Help Desk Assistant on full time basis	Not necessary, as it is ready to use and not customized.	As per RFP.
44	14	2.3	45	Project Implementation Model : The project shall be designed, built and operated on a model wherein the project's design, development and operation & maintenance shall be outsourced to a private agency to be known as Bidder/Vendor/Service Provider/ Implementation agency and selected through a competitive bidding process. This model is adopted to facilitate utilization of private resources and expertise for implementation and operation & maintenance and at the same time to retain MMTC's control over the system design (through conformance to RFP requirements), development (through conformance to standards) and operation & maintenance (through conformance to SLA as defined in part C of the said RFP as at annexure C1). The basic premise of this model is to leverage private resources in undertaking all various tasks related to and to ensure strategic control of MMTC over the project and its resources.	There is inconsistency in the requirements.	As per RFP and Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate Department of Information Technology, Ministry of Communication and Information Technology, New Delhi."
45	15	2.3	46	Terms of Payment	100% payment to be made after the Ready-to-use software has been deployed and demonstrated on MMTC's infrastructure.	As per RFP.
46	16	Annexure B-12	87	Performance Bank Guarantee	The norm for performance guarantee in most government contracts is much lower. Amendment may be made accordingly.	As per RFP.
47	17	Annexure B-12	89	Contractual and Legal Specifications, Draft Master Service Agreement & Service Level Agreement	Since a ready-to-use software is to be licensed, it is normal corporate practice for any major product internationally that has to provide its license agreement. MMTC can then review it and discuss any specific points. Amendment may please be made accordingly.	As per RFP.

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(V) C1 India Pvt Ltd						
48	1	Point 5.15	18	All bids must be accompanied by an earnest money deposit (EMD) of Rs.3,00,000 (Rupees Three Lakh only). EMD is to be submitted in form of a demand draft drawn on a scheduled commercial bank in favor of "MMTC LIMITED" payable at New Delhi.	We request that the EMD in BG form should also be acceptable.	As per RFP.
49	2	7.2.3 ,Point no. 5	21	Design of Primary Datacenter should be highly robust so that maximum numbers of concurrent users (bidders/suppliers) and transactions can be handled without effecting response time. Load balancing for application needs to be implemented	As per the RFP (clause) the no concurrent users are 100. Kindly confirm that the primary datacenter sizing shall be as per 100 concurrent users	As per RFP.
50	3	Point 8.2.1	23	The e-auction (Forward & Reverse) platform should have content management to display the necessary buying/selling details to relevant bidders for maximizing participation	The content to be displayed is during running of auction or before start of auction Kindly elaborate	Refers to "Front-end user interface/tool that allows the user, even with a limited expertise, for creation and modification of digital content to abstract away low-level details."
51	4	Point 8.2.6	23	For Forward Auction, wherever EMD is relevant, system should be capable of end to end online EMD management from deposit to refund including ledger view to bidders.	Kindly Elaborate	Facilities to capture EMD details of bidder's/clients/buyers for smooth refund at ease with option to have reports.
52	5	8.4.7, point no IV	25	However, even with a digital certificate which has expired, it should be possible to decrypt any data (which was earlier encrypted using the public key when it was still valid), and similarly it should be possible to verify a digital signature with an expired key (if the signature was affixed earlier when the key was still valid)	Decryption with expired digital certificate is technically not possible. Request you to kindly remove this clause.	System should cater to this functionality through facility of Role based access control
53	6	10.1 Project timelines 10.1.1g	23	Usages of e-Portal for MMTC (for 8 Weeks) T + 26 Week	Kindly elaborate on "Usages of e-Portal for MMTC". Is MMTC planning to shift the current tendering which is being provided by M/s C1 India to the new portal? Would that mean that the current contract will be prematurely terminated? What would be the commercials payable to the Service Provider for MMTC services for e-tendering?	Will be addressed as per contractual terms.
54	7	3.3	49	Bidder should have an annual average turnover equal to or more than INR five (5) crore of the last three financial years (2015-16, 2014-15, 2013-14), this should be from e-Procurement software business.	a) Considering the estimated size of the project as per RFP scope, and the fact that MMTC is actually selecting a business partner it would be important to set higher parameters for Turnover. We recommend that the bidder should have a minimum average turnover of Rs 10 Cr during the last 3 financial years (2013-14, 2014-15, 2015-16) per latest Audited Balance sheet. b) We understand that "from e-procurement business" (as per clause herein) refers to turnover exclusively from e-tendering and e-auctions services only. This does not include other products and services like Tender Publishing, DSC sales, customized software products, Hardware etc. Kindly confirm our understanding	As per RFP.
55	8	3.3	49	The e-procurement software/ solution proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. In case STQC certification is applied for then the same should be submitted before opening of the commercial bid.	Our observation is that most serious eeprocurement players would have their solution certified by STQC as on date of the publishing of the tender considering its criticality. Hence we recommend this clause should be deleted.	As per RFP.

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56	9	3.3	49	e-procurement software should be „Configurable“ and be readily deployable, not requiring STQC Re-Certification for the core tendering processes, in any Central Government Ministry/ Department, State, Municipality, and PSU in India.	As per documents required as stated in the RFP "Documentary Proof by the authorized signatory of the Bidder". Our understanding is that a self certificate along with valid STQC certificate of the proposed software would be required. Kindly confirm our understanding	As per RFP.
57	10	3.3	49	The Bidder shall not be under a declaration of ineligibility/fraud/banned/blacklisted by any state or central government/ any other Government institutions in India for any reason as on last date of submission of the Bid.	a) Will a bidder who has been put on holiday period in the past and specifically for Unethical Practices be eligible to bid? b) If a bidder's contract has been terminated prematurely because of contract breach/ performance, would they be eligible to bid?	As per RFP.
58	11	3.13 Prices	54	The bidder shall quote the price as per specified format fixed for the entire project on a single responsibility basis. MMTC reserves the right to procure the components/services listed in this RFP in whole or in part. No adjustment of the contract price shall be made on account of any variations in costs of labor and materials or any other cost component affecting the total cost in fulfilling the obligations under the contract. The Contract price shall be the only payment, payable by MMTC to the successful bidder for completion of the contractual obligations by the successful bidder under the Contract, subject to the terms of payment specified in the contract. The price would be inclusive of all taxes, duties, charges and levies etc.,as applicable.	Our understanding is that in case of revision of rates of taxes/ implementation of new statutory levies, during the contract duration, the increment or decrement of tax rates would be to MMTC's account Kindly confirm our understanding	Taxes to be levied on actual basis to account of MMTC.
59	12	6. SCHEDULE VI –TERMS OF PAYMENT SCHEDULE	141		The payment terms are currently not structured in bidder friendly manner. A major part of the total price is likely to be the COTS application software with IP and source code. We request you to structure the 1. 25% payment advance against BG payment as below 2. 20% on installation 3. 10% on go live 4. 20 % on completion of 6(Six) Months from Go-Live 5. Balance 25% in 4 equated payments after one year from go live	As per RFP.
60	13	ANNEXURE C1 –SERVICE LEVEL METRICS point 1.0	154	The SLAs would be monitored using an EMS tool. The cost of the tool would be borne by the Vendor as part of the overall solution. Vendor would be responsible for training at least 2 MMTC nominated resources on the usage of the EMS tool deployed.	Kindly elaborate	Required for managing & monitoring of the software application status, its performance, utilisation of resources etc.
61	14	9.0 SLA Penalties	157		The data center setup and maintenance is not responsibility of bidder however penalties are being levied on the bidder. Hence we Request you to kindly remove the penalties as listed in 8.0 performance measurement	As per RFP. However SLA' s would be as per the deliverable mentioned in RFP to Service Provider domain/account.
62	15	ANNEXURE C2 – NDA 10. TERM AND TERMINATION	163	(a)This Agreement shall enter into force on the date first above mentioned and shall remain in force till the validity of the Contract and for a further period of five years thereafter. (b) Notwithstanding clause 10 (a) above, MMTC may terminate this Agreement by giving a 30 days prior written notice to the other Party	Our understanding is that in case of termination of the agreement MMTC shall release all payment due as on date of termination. Kindly confirm our understanding	As per RFP.
63	16	Submission of bids manually			As per industry best practices manual tender submission is recommended in a e-tendering mode. MMTC itself has its own e-tendering portal. We recommend, request that the tender should only be submitted in e-tendering mode only.	As per RFP.
(VI) Nextenders (India) Pvt. Ltd						

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64	1	Part B, Clause 3.3.4, SI # 4	50	c. The bidder's (prime) development unit should have certification of CMMi Level 3 as on bid submission date.	MMTC to relax the criterion of CMM certification, so that participation and competitiveness can be maximised. . Amendment requested : The bidder's (prime) development unit should have certification of CMMi level 3/ ISO 27001 as on submission date.	As per RFP.
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